

RMA report by:

(MSD-Employee): _____ MaxxFlex case nr: _____

Customer info:

*Mandatory Information, is also the retour address to send the reader after repair!

Name; Farm- or Family name*	VAT-number*: _____ * Without a VAT number MBDC is forced to add the mandatory taxes of 21% on the repair costs
Street*	
Zip; Town*	
Contact person* Phone nr. & Mail address	
Conformation* <input type="checkbox"/>	Please tick the box to confirm your agreement on sharing this form with MBDC

Reader:

Version	O-APR250 O-APR450 O-APR600 O-APR650 O-AWL200 O-AWR 250 O-AWR 300
Device-Serial Nr.*	(sticker on the back)
Used in	O-Sheep O-Goats O-Swine O-Beef O-Dairy O-Others
Before Sending* <input type="checkbox"/>	Clean the reader unit prior to shipping for repair Please tick the box to confirm the understanding that on a dirty reader no repair work is possible. Reader will be unrepaired returned after payment of transport costs.
Estimated costs* ¹⁾ <input type="checkbox"/>	Please tick the box to confirm your understanding on estimated pro-forma costs

1) Pro-forma repair costs, are based on expected repair by visual examination of the error. Calculated on repair-time and exchanged parts. In case the issue needs different parts / longer repair-time, you are agreed for repair when extra costs not exceeding max. € 50,00. In case costs will expand € 50,00 extra, MBDC will reach out to you to align, before starting to repair. Compensation for biosecurity treatments & Inspection on failures, will **ALWAYS** be € 65,00. All prices excl. 21% VAT.

Error Description*

Signature: _____

Don't send any cable's or other accessories along with the reader(s)

Send to: MBDC - Hanenbergweg 20 - NL-5753 RC - Deurne - Netherlands

Put a copy of this form, by the reader in the box, before sending out!